

Guaranteed Ride Home Program



The Guaranteed Ride Home Program (GRHP) provides participants with the ability to get home or back to a Park & Ride lot if an emergency, such as a medical/family emergency or unplanned overtime, arises.

FWTA Vanpool Program participants, current EasyRide and valid Monthly Pass holders are eligible to participate. When you receive your Calling Card, it will have the phone number you will need to call to schedule your GRH trip. Please detach it and keep it with you at all times.

ELIGIBILITY

To be eligible for GRHP you must:

- Be an active full-time member of FWTA's Vanpool Program, *or*
- A current Local/Premium/Reduced monthly pass holder or annual EasyRide participant

GHRP may be used for:

- Personal illness during normal work hours
- Family emergency during normal work hours
- Unplanned overtime

GHRP may NOT be used for:

- Getting to work if you missed your van, bus or train
- Traveling between worksites
- Scheduled meetings or doctor's appointments
- Any other non-emergency trip during normal work hours

Guaranteed Ride Home may be used up to 2 times within a 3-month period.

For example: If you use a GRH trip in May and another one in June, then you must wait until August to use your GRH benefit again. *(Your first trip taken determines when additional trips may be taken.)*

USING GRHP

1. Get a Calling Card

You need a GRHP Calling Card that identifies you as a participant. If you are an eligible participant and do not already have a GHRP Calling Card, call 817-336-RIDE (7433) to be issued a card.

2. Call for a Ride

When an emergency arises, call the number on your GRHP Card. The dispatcher will ask for your name and phone number and where you are to be picked up and dropped off. Request a wheelchair accessible vehicle if needed.

3. Show Your Card

When Yellow Cab arrives to pick you up, the driver will ask to see your GRHP Calling Card. Be prepared to show your current EasyRide or Monthly Pass. Vanpool participants may be asked for their vanpool van number.

4. Co-Pay

You pay the driver a \$5 co-pay and FWTA covers the balance.

GHRP Information:

817-336-RIDE

Route and Schedule Information:

817-215-8600 | www.FWTA.org